CLN to CON Business Rules

RAOC Conference

25 June 2002

Transition Period

TRICARE Northea

- Business Rules – Approved by the Regional Governing Board (RGB)
- Funding needs to be obtained
- Training requirements need to be developed
- Request for Proposal needs to be processed

CON Order Features

- Automatically creates a MCP Referral
- Has a result functionality
- Has a tracking mechanism
- Has a feedback mechanism (email) to requesting providing
- Has statistical reports on referral activity

Business Rules

TRICARE Northea

Sections:

- PCM By-Name
- Referral Coordination
- Primary & Specialty Appointing
- Episodes of Care

Referral Coordination

.....CHCS Files & Tables

- Consult ‘Procedure Name’
  - Evaluation
  - Procedure
- Specialty and Consulting Clinic(s)
  - MTF Sites Available
  - ‘Civilian Unique’

Referral Coordination

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Procedure Names - GYN

Gyn Eval

Gyn Eval/Treat

Gyn Proc

Gyn Oncology Eval

Gyn Oncology Proc

Procedure Names - GYN

Gyn Repro-Endo Eval

Gyn Repro-Endo Proc

Gyn UroPelvic Recon Eval

Gyn UroPelvic Recon Proc

Referral Coordination

TRICARE Northea

CON Order Procedure Names ……GYN

Gyn Eval

Gyn Eval/Treat

Gyn Proc

Gyn Oncology Eval

Gyn Oncology Proc

Gyn Repro-Endo Eval

Gyn Repro-Endo Proc

Gyn UroPelvic Recon Eval

Gyn UroPelvic Recon Proc

Referral Coordination

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CON Order Procedure Name Selected….

Gyn Oncology Eval

Specialty: Gynecology

Consulting Clinic: Depends on CHCS Platform

NCA Platform - Walter Reed

NCA Platform - Bethesda

All Platforms - Civilian Unique

Referral Coordination

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CON Order Fields:

- Specialty
- Consulting Clinic
- Reason for Consult
- Provisional Diagnosis
- Priority
- Number of Visits
- Authorized Until Date
- Advise Only

Referral Coordination

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CHCS 'Appointment Ordering Process' (AOP)

Review Status Options Available ….

Info Needed Appoint to MTF

Refer to Subspecialty Defer to Network

No Appointment Required Space Available

Defer-Results Received

Appointment Order Precedence

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For TRICARE Prime Specialty Appointments

1. MTF where beneficiary is enrolled
2. MTF/DCS provider within travel access standard
3. Network provider within travel access standard
4. Non-Network provider within travel access standard
5. Network provider outside travel access standard
6. Non-Network provider outside travel access standard
7. Regional referral site within 200 miles